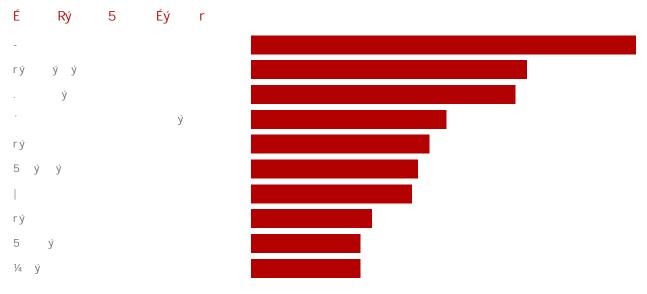
Amid labor shortages and high turnover, the employee-employer relationship is shifting in favor of the employee.





Source: i4cp, 2022 Priorities & Predictions

Employees are demanding flexibility and an equitable work experience regardless of where they work.

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Remote job listings grew by 357% in 2021. (LinkedIn 2021)

Coming out of the pandemic, nearly three quarters (73%) of workers globally want flexible work options to stay. (<u>Microsoft</u> 2021)

According to a <u>2021 Visier report</u>, flexible work would help alleviate burnout, more than any other benefit or initiative.

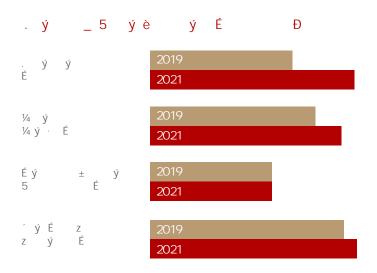
Over one-third of employees say that going back into the o ce full-time would make them more likely to look for a new job. (Qualtrics 2022)

A recent <u>Atlassian</u> survey on teams found that healthy teams are found across all work models — in fact, hybrid and remote teams had "a small leg up" over o ce-based teams.

HR, IT, and Real Estate will be collaborating like never before to enable a new way of working.

"If your goal is to bring people together in real life at work — sometimes, all the time, or anytime — you need to design a day employees won't want to miss. At the very least, it's critical to be intentional about how you plan your company's days in the o ce, not only to add incentive, but also to make it worth your employees' and your company's time."

— Erica Keswin, *In the Hybrid Era*, *On-Sites Are the New O -Sites* (HBR 2022) Rapid advances in technology continue to drastically reshape the way work gets done.



Source: Gartner

"Collaborative work — time spent on email, IM, phone, and video calls — has risen 50% or more over the past decade to consume 85% or more of most people's work weeks. The Covid-19 pandemic caused this figure to take another sharp upward tick..These demands, which can be invisible to managers, are hurting organizations' e orts to become more agile and innovative."

 Rob Cross et. al, Collaboration Overload is Sinking Productivity (HBR 2021)

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By 2025, humans and machines will spend almost an equal amount of time on tasks in the workplace. (World Economic Forum's Future of Jobs report)

Nearly 80% of workers are using collaboration tools for work in 2021, up from just over half of workers in 2019 - an increase of 44% since the pandemic began. (Gartner Digital Work Experience Survey)

The global market for digital health technologies should grow from \$174.7 billion in 2021 to \$384.8 billion by 2026 with a compound annual growth rate (CAGR) of 17.1% for the period of 2021-2026. (PR Newswire)

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51% of CEOs said retaining talent is among their organizations biggest challenges. (2021 Fortune/Deloitte CEO Survey)

48% of American workers would switch to a new job if o ered skills training opportunities. (Gallup)

According to Qualtrics, women's intent to stay has dropped 8% in the past year (compared to 3%)

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According to a February 2021 <u>HBR study</u>, 89% of workers said that their work life was getting worse, 85% said that their well-being declined, and 56% said that their job demands had increased.

In a January 2022 BCCWF poll, 88% of respondents ranked managing burnout as their chief concern when it comes to supporting their